

The Sponsors of Mass Save® offer rebates to customers who complete weatherization recommendations made during a Home Energy Assessment prior to installing heat pumps for whole-home heating and cooling.

CUSTOMER INFORMATION (MUST MATCH CORRESPONDING REBATE FORM)				ALL INFORMATION IS REQUIRED	
<b>Residential Electric/Gas Utility or Energy Efficiency Provider</b>					
<input type="radio"/> Berkshire Gas	<input type="radio"/> Cape Light Compact	<input type="radio"/> Eversource	<input type="radio"/> Liberty	<input type="radio"/> National Grid	<input type="radio"/> Unitil
Electric Account Number:			Natural Gas Account Number:		
Is this property occupied by an owner or a renter?		<input type="radio"/> Owner	<input type="radio"/> Renter	Assessment Site ID:*	
Account Holder Name:		Phone Number:		Email Address:	
Installation Address:		City:		State:	ZIP:

\*Whole-home rebate requires completion of weatherization recommendations made during a Home Energy Assessment. Assessment site ID provided during visit.

## Eligibility

In addition to existing residential heat pump eligibility criteria:

- Heat pumps must be new and sized to be capable of being the sole source of heating in the home. (i.e., sized to meet 90-120% of the total heating load at the outdoor design temperature, per ACCA Manual J Design Conditions, throughout 100% of the conditioned space.) Homes may maintain backup heat from either a wood or pellet stove or supplemental heat from either existing electric resistance heating or heat pumps that have not previously received rebates from the Sponsors of Mass Save.
- Project must either include the removal or disconnection of the pre-existing heating system or the homeowner must not use the pre-existing heating system unless there is an emergency (either heat pump maintenance down-time or if heat pump is not able to heat the home during an extreme weather event).
- Weatherization recommendations made during a Home Energy Assessment must be complete prior to heat pump installation. Homes that receive no weatherization recommendations during a Home Energy Assessment, or that have previously received air sealing or insulation through the Mass Save program (2013-2021), will be considered sufficiently weatherized.
- Homes must be occupied full time during the winter heating season.

CUSTOMER VERIFICATION	
Heat pumps will be used as the sole source of heating in the home.	<input type="radio"/> Yes <input type="radio"/> No
Pre-existing heating system has been removed.	<input type="radio"/> Yes <input type="radio"/> No
Pre-existing heating system has been disconnected.	<input type="radio"/> Yes <input type="radio"/> No
If the pre-existing heating system has not been removed or disconnected, it will only be used during heat pump maintenance down-time or if needed during an extreme weather event.	<input type="radio"/> Yes <input type="radio"/> No
Homeowner understands that heat pumps may be subject to post-installation inspections prior to receiving rebate payment.	<input type="radio"/> Yes <input type="radio"/> No
CUSTOMER ACCEPTANCE OF TERMS	
I certify that all statements and information, including any attachments, made in this verification form are correct, complete, true, and accurate to the best of my knowledge, and that I have read and agree to the Mass Save Heating & Cooling terms and conditions. I understand that any false, fraudulent or incorrect information in this form or any of the attachments is grounds for nonpayment or return of any rebates, suspension or termination from future Mass Save programs and may be subject to referral to applicable government agencies for further appropriate action.	
→ Customer Signature:	Date:
INSTALLER ACCEPTANCE OF TERMS	
I certify that all statements and information, including any attachments, made in this verification form are correct, complete, true, and accurate to the best of my knowledge, and that I have read and agree to the Mass Save Heating & Cooling terms and conditions. I certify that installation and services performed have been in accordance with all applicable municipal, state and federal codes, standards and regulations, as well as program requirements pertaining to the installed system. I understand that any false, fraudulent or incorrect information in this form or any of the attachments is grounds for nonpayment or return of any rebates, suspension or termination from future Mass Save programs and may be subject to referral to applicable government agencies for further appropriate action.	
→ Installer Signature:	Date:

WE ARE MASS SAVE®:



EVERSOURCE



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FOR ADDITIONAL INFORMATION, VISIT [MASSSAVE.COM](https://masssave.com) OR CALL 800-232-0672.